

Helix Education New Student Orientation Framework

A New Student Orientation (NSO) is a critical component for connecting students to campus resources and support structure. Whether or not you are able to implement an in-person orientation this summer, having an online structure to support the messaging of the event will provide key information to students long after the event itself has ended, providing students with a resource they can reference at any time during their education.

Helix Education recommends that your NSO includes the following content, personalized for the services and opportunities specific to your institution. This outline was designed to facilitate implementation in the campus's learning management system (LMS). Including videos, interactive materials, and links to resources will vastly improve student engagement. You'll note there is a "quiz" at the end of each recommended module. Consider structuring the quiz to provide students with the correct answers after they've submitted their answers as a way to reinforce learning throughout the orientation. The experience can also be gamified by offering a badge or certificate as well as an opportunity to win a prize at the end of the enrollment period.

More details about NSO can be found in the [Helix New Student Orientation Best Practices Guide](#).

NSO Content Areas:

- Start Here
 - How to Navigate Through Your Orientation
 - New Student Orientation Overview and Outcomes
- Module 1: Welcome!
 - Module 1: Overview and Outcomes
 - Module 1: Welcome (from key campus leadership such as the president, provost, deans, faculty leadership, student leaders, etc.)
 - Module 1: Mission and Values
 - Module 1: Video Introduction to the University's History
 - Module 1: The University Catalog and the Student Handbook
 - Module 1: Getting Here! Campus Map, Transportation, and Parking
 - Module 1: The Academic Calendar

- Module 1: Housing Information
- Module 1: Resources for Commuters and Traveling Students
- Module 1: In Case of Emergency
- Module 1: The Bookstore
- Module 1: Quiz: Welcome!
- Module 2: University Technology
 - Module 2: Overview and Outcomes
 - Module 2: Technology Requirements
 - Module 2: Understanding Fully Online, Blended/Hybrid, and Web-Enhanced Courses
 - Module 2: Getting Started in Your Courses
 - Module 2: Navigating Your Courses
 - Module 2: Technology Help
 - Module 2: Communication with Your Instructor and Class
 - Module 2: Course Communication Guidelines
 - Module 2: Protecting Your Privacy
 - Module 2: Quiz: University Technology
- Module 3: Where Do I Go for Help?
 - Module 3: Overview and Outcomes
 - Module 3: About our Resources
 - Module 3: Resources for Academic Success
 - Module 3: Resources for Academic Advising
 - Module 3: Resources for Student Success (Who to Contact)
 - Module 3: Resources for Career Development
 - Module 3: Resources for Health and Wellness
 - Module 3: Resources for Financing Your Degree
 - Module 3: Resources for Transfer Students
 - Module 3: Resources for International Students
 - Module 3: How to Report Problems and Concerns
 - Module 3: Quiz: Institutional Resources
- Module 4: Learning Strategies
 - Module 4: Overview and Outcomes
 - Module 4: Library and Learning Support
 - Module 4: Tutoring Support
 - Module 4: Academic Honesty
 - Module 4: ADA Accommodations
 - Module 4: Understanding Your Syllabus
 - Module 4: FAQs for Study Success
 - Module 4: Quiz: Learning Strategies
- Module 5: Title IX, FERPA, HIPPA, and Other Important Regulatory Guidelines
 - Module 5: Overview and Outcomes
 - Module 5: Introduction to Title IX, FERPA, and HIPPA
 - Module 5: The Importance of Title IX

- Module 5: FERPA
- Module 5: HIPPA
- Module 5: Contact Us For More Information
- Module 5: Quiz: Title IX Acknowledgement
- Module 6: For Fully Online Students*
 - Module 6: Overview and Outcomes
 - Module 6: Welcome to Online Learning
 - Module 6: Registration and Schedule
 - Module 6: Purchasing Books
 - Module 6: Additional Resources for Online Students
 - Module 6: Additional Support for Online Students
 - Module 6: What is e-Learning and How is it Unique?
 - Module 6: Tips for Online Study Success and Time Management
 - Module 6: Quiz: Online Learning
- Module 7: For Graduate Students*
 - Module 7: Overview and Outcomes
 - Module 7: Activities
 - Module 7: Welcome to Graduate Studies!
 - Module 7: Library Resources
 - Module 7: Resources for International Graduate Students
 - Module 7: Financing your Graduate Degree
 - Module 7: Tips for Success in Graduate School
 - Module 7: Quiz: Graduate Students
- New Student Orientation Completion
 - New Student Orientation Survey
 - Congratulations, Your New Student Orientation is Complete!
- New Student Orientation Resource Citations
 - Resource Citations

*Additional modules following these structures can be added for other unique student populations.